

Smart City Monitor

Novel digital transformation
technology for smart governance and
enhancement of urban life

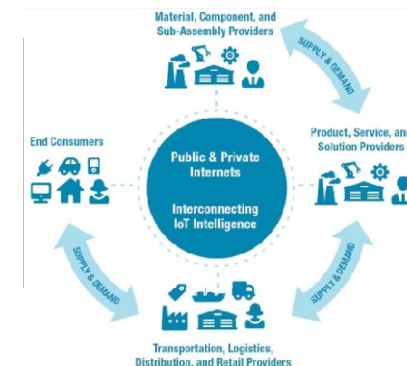
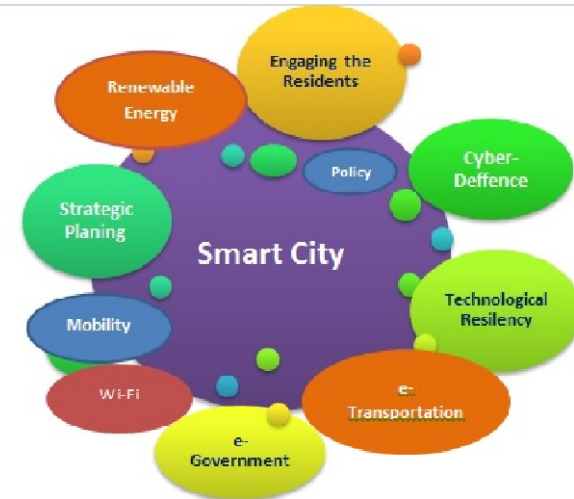
by Serguei Golovanov, Golem IMS GmbH, Vienna, Austria
@MonitorSmart

smart city expo
WORLD CONGRESS

 ADVANTAGE
AUSTRIA 

Challenges of our time

- ▷ **Accelerating Change:** in technologies, knowledge, demand, supply, requirements, quality, environment, standards, climate, markets, social life, etc
- ▷ **Growing Complexity** of Everything
- ▷ **Smart Everything** appears Everywhere
- ▷ **Inter-linkage of Smart Systems** augments to the Complexity
- ▷ Complexity increases the **Uncertainty**
- ▷ Altogether these affect **Sustainability**



SMART GOVERNANCE, MANAGEMENT and NOVEL URBAN SERVICES ENHANCING STAKEHOLDER'S LIFE



Smart City Monitor enables holistic vision of complex interlinked urban processes by making and running its smart model in cloud for




UNDERLYING CONCEPTS:

- ▶ Enabling digital transformation of complexity into simplicity and transparency of ongoing urban and industrial processes
- ▶ Creating Open Model of complex cyber-physical system with interlinked smart objects (urban area, industrial enterprise)
- ▶ Providing interactive instruments for easy advancing of the very complex real world models, it's adapting to change
- ▶ Simple maintenance and upgrading of large models
- ▶ Easy linking to necessary data streams from real world processes - smart systems, IoT, sensors, SCADAs, ERPs, MES, databases, etc



THE OBJECTIVES:

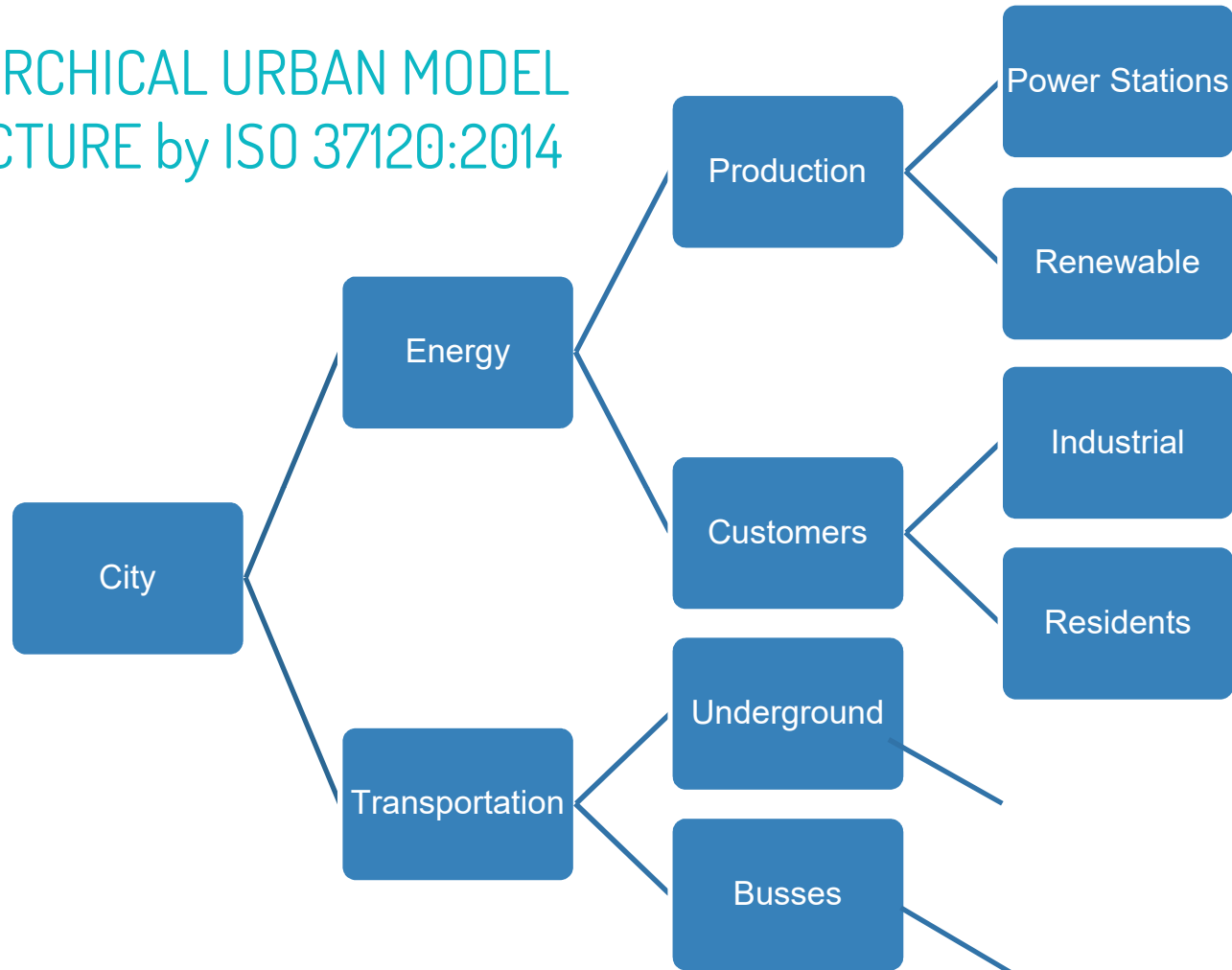
- ▶ Quick and easy implementation of specific model for each unique urban area and its further advancement
- ▶ Prototyping of smart innovative solutions by modeling and improving with minimum costs & risks
- ▶ Providing simple integrated vision of processes in real time
- ▶ Smart interactions “Employees – Managers“ and “Citizen-Governance” realizing improvement, experimenting
- ▶ Transparency for sustainability enabled rich information services for monitoring, controls, preemptive analytics, etc
- ▶ Experimenting with new business and investment models

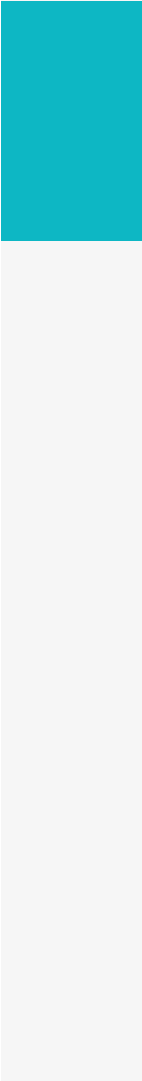


THE CITY AS
COMPLEX
CYBER-PHYSICAL
SYSTEM

THE MODEL
EXAMPLE

HIERARCHICAL URBAN MODEL STRUCTURE by ISO 37120:2014





Starting the Urban Model by ISO 37120
Themes of City Services and Indicators of
Quality of Life and its further
enhancement by local requirements and
new standards e.g. 37150, 37151, etc and



Themes of City Services and Quality of Life by ISO 37120

Economy

Education

Energy

Environment

Finance

Fire and Emergency

Response

Governance

Health

Recreation

Safety

Shelter

Solid Waste

Telecommunications and

Innovation

Urban Planning

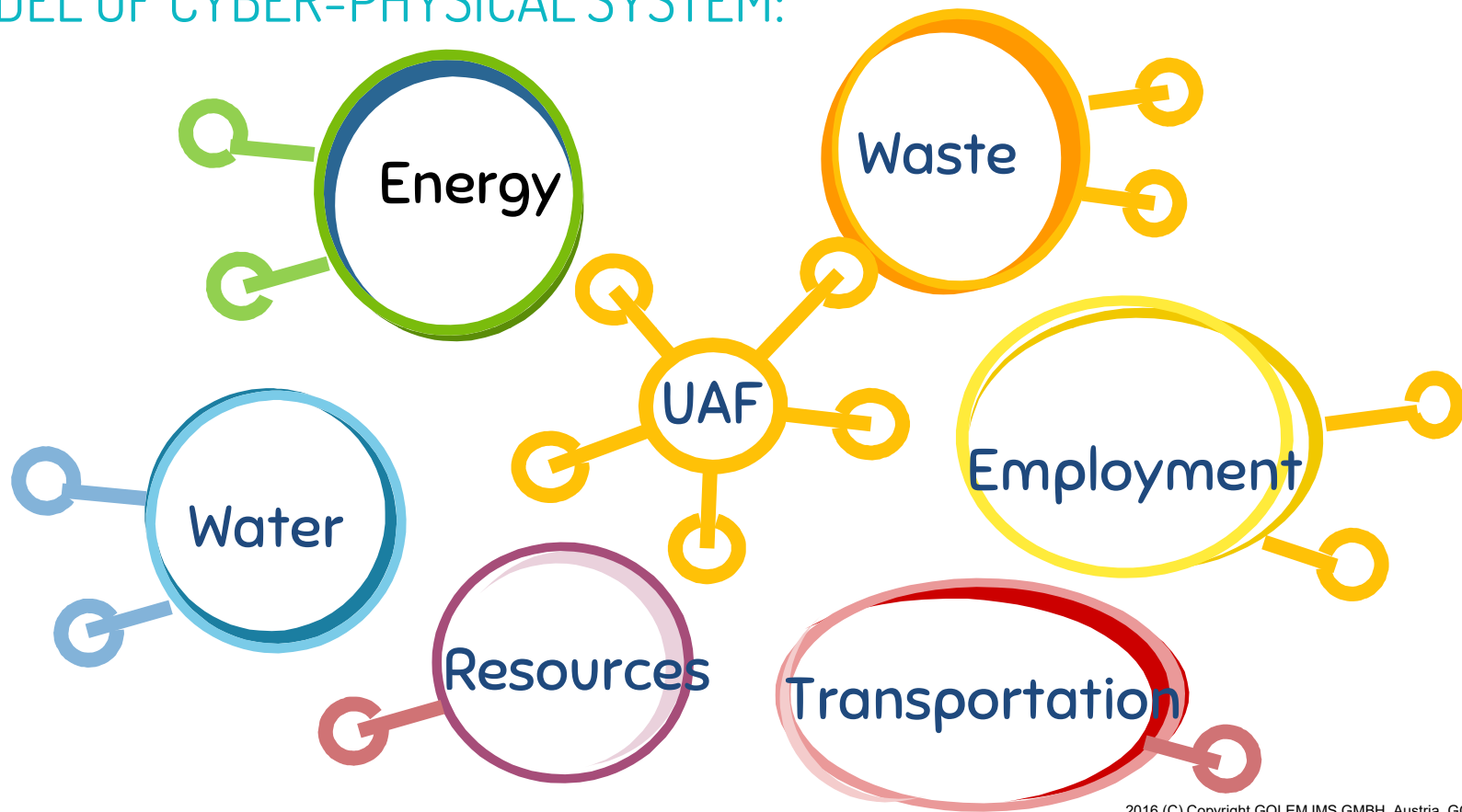
Transportation

Wastewater

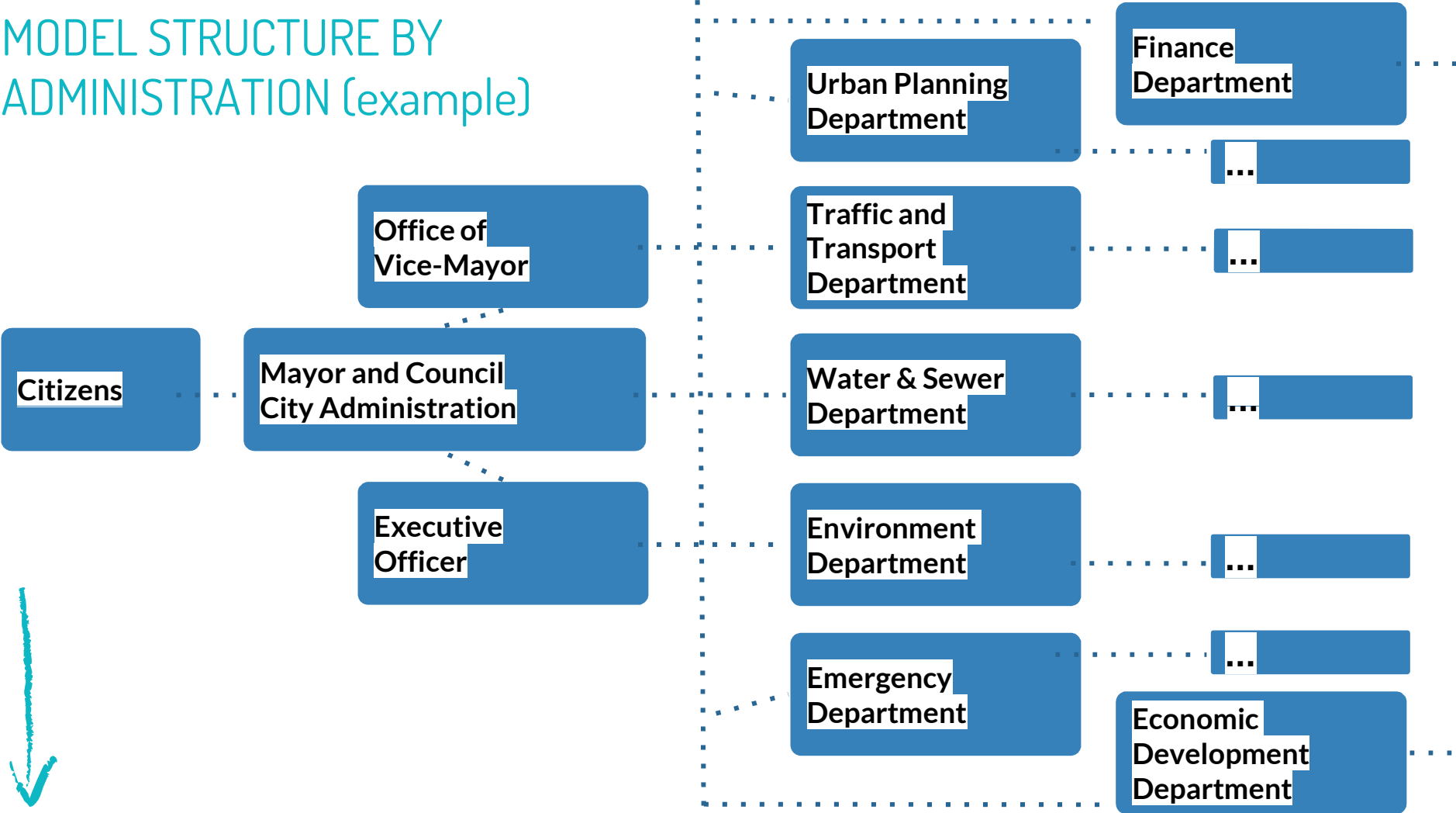
Water and Sanitation

The model structure is open to local definitions of urban infrastructure, life processes, topology, technologies, natural resources, data sources, controls, etc

MODEL OF CYBER-PHYSICAL SYSTEM:



MODEL STRUCTURE BY ADMINISTRATION (example)



The model has the structure of nodes presenting concrete metropolitan area objects and processes, its states, indicators, dependences, data sources, controls, reports, dashboards and interactive tools for analysis, simulation and information



STANDARD PROPERTIES of THE NODES:

Name as text

Pictures, Videos, Icons, Virtual reality, Augmented Reality

Standards summary

Tags - keywords, attributes, applications

Text descriptors, URL, etc

International Classification

Optional states (e.g. Good, Normal, Bad, Deficient)

Smart sub-objects, inheritance

Indicators

Data elements

Constants: geo-coordinates, tax ...

Sensors

Cameras

Energy sources

Reports providing views to processes

Rules of state calculation depending on states of its

Indicators and sub-objects

Indicator Name
 Total number of citizens
 Total number of citizens available as labor force
 Total number of unemployed citizens
 City's unemployment rate
 Value of Commercial property
 Value of Industrial property
 Value Total of all properties
 Assessed value of commercial and industrial properties as a percentage of total assessed value of all properties
 Total number of citizens with income below poverty line
 Percentage of city population living in poverty
 Total number of citizens with income below poverty line

Average life expectancy
 Number of in-patient hospital beds
 Number of in-patient hospital beds per 100 000 population
 Total number of physicians
 Number of physicians per 100 000 population
 Total number of deaths under age five
 Under age five mortality per 100 000 population
 Total number of police officers
 Number of police officers per 100 000 population
 Total number of homicides
 Number of homicides per 100 000 population
 Total number of people living in slums
 Percentage of city population living in slums

The model can have any number of indicators related to its nodes which define its statuses and reveal dependencies

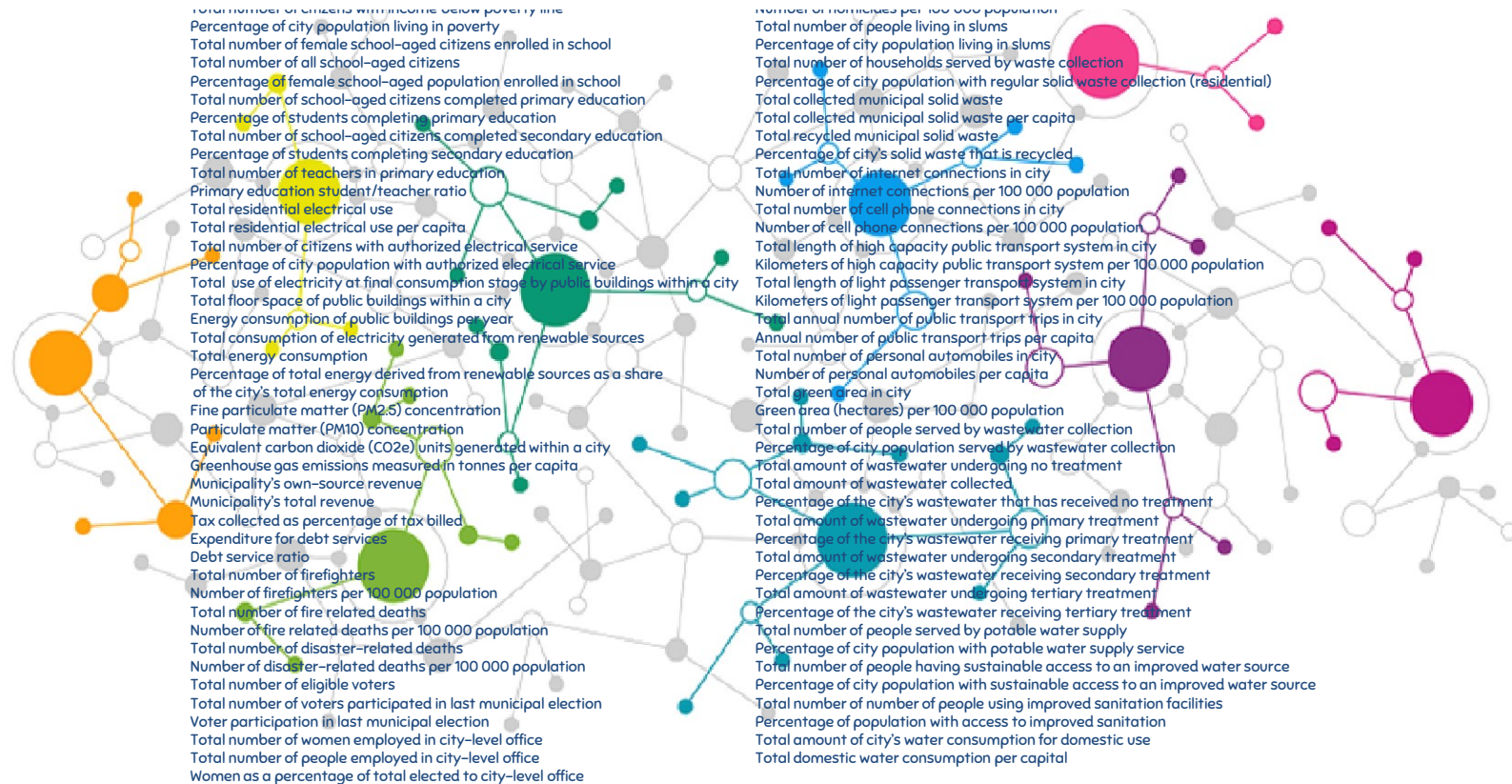
of the city's total energy consumption
 Fine particulate matter (PM2.5) concentration
 Particulate matter (PM10) concentration
 Equivalent carbon dioxide (CO2e) units generated within a city
 Greenhouse gas emissions measured in tonnes per capita
 Municipality's own-source revenue
 Municipality's total revenue
 Tax collected as percentage of tax billed
 Expenditure for debt services
 Debt service ratio
 Total number of firefighters
 Number of firefighters per 100 000 population
 Total number of fire related deaths
 Number of fire related deaths per 100 000 population
 Total number of disaster-related deaths
 Number of disaster-related deaths per 100 000 population
 Total number of eligible voters
 Total number of voters participated in last municipal election
 Voter participation in last municipal election
 Total number of women employed in city-level office
 Total number of people employed in city-level office
 Women as a percentage of total elected to city-level office

Total green area in city
 Green area (hectares) per 100 000 population
 Total number of people served by wastewater collection
 Percentage of city population served by wastewater collection
 Total amount of wastewater undergoing no treatment
 Total amount of wastewater collected
 Percentage of the city's wastewater that has received no treatment
 Total amount of wastewater undergoing primary treatment
 Percentage of the city's wastewater receiving primary treatment
 Total amount of wastewater undergoing secondary treatment
 Percentage of the city's wastewater receiving secondary treatment
 Total amount of wastewater undergoing tertiary treatment
 Percentage of the city's wastewater receiving tertiary treatment
 Total number of people served by potable water supply
 Percentage of city population with potable water supply service
 Total number of people having sustainable access to an improved water source
 Percentage of city population with sustainable access to an improved water source
 Total number of number of people using improved sanitation facilities
 Percentage of population with access to improved sanitation
 Total amount of city's water consumption for domestic use
 Total domestic water consumption per capital

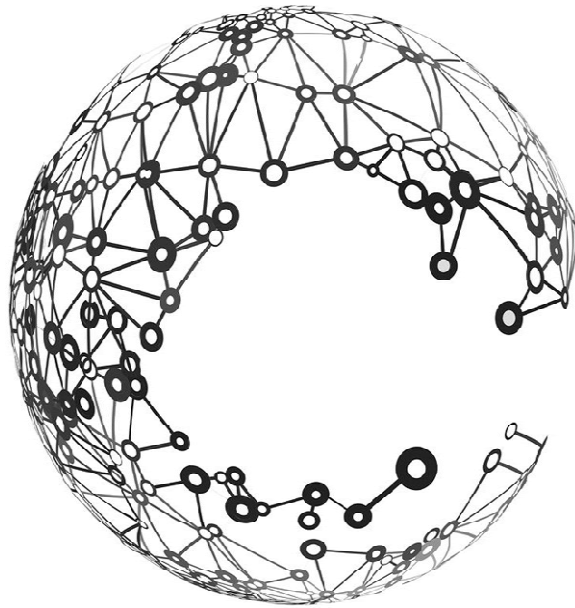
Indicator Name
 Total number of citizens
 Total number of citizens available as labor force
 Total number of unemployed citizens
 City's unemployment rate
 Value of Commercial property

Average life expectancy
 Number of in-patient hospital beds
 Number of in-patient hospital beds per 100 000 population
 Total number of physicians
 Number of physicians per 100 000 population
 Total number of deaths under age five

EACH DOT REPRESENTS PARTICULAR OBJECT INDICATOR



THE COMBINATION OF SUCH INDICATORS VALUES IS ANALYZED IN REAL TIME



The **NODES** are defined and act as **SMART OBJECTS**

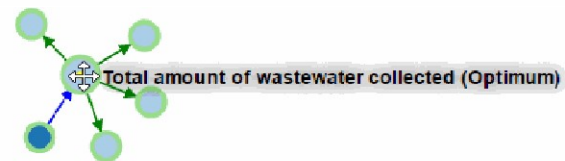
The NODES are defined and act as SMART OBJECTS

Dependency Graph for: Total amount of wastewater collected

Layers of hierarchy

● Wastewater (Deficient)

input search string and press ente



Hovered element: Indicator "Total amount of wastewater collected" (Optimum)

Click once to fix the sub-graph and display more information for the item

Additional clicks toggle visibility of node name

Double click node for delete it direct links





Smart City Monitor at a glance

Application Models, Analytics,
Dashboards and Reports

Interactive
instruments

Database

Data
sources

Sensors,
IoT

Automated
Systems



TECHNICAL DETAILS of the SMART CITY MONITOR PLATFORM:

- ▷ It has only Open Source software components under Linux OS
- ▷ Apache, node.js, Postgresql, poco, qt5, C++, javascript, jquery, d3.js, html5
- ▷ Clients: MS Windows, Ubuntu etc), Android, IOS (iPhone/iPad)
- ▷ Open agile, scalable client-server architecture, docker enabled
- ▷ Computing environment: in cloud or at-premises servers
- ▷ Reporting dashboards: js/html/css web pages viewing and interaction
- ▷ Central portal: Self management of services and own Pharos servers by subscribers, automatic server and client version updates, e-learning
- ▷ Connectivity: Internet, local cable and Wi-Fi networks, cellular
- ▷ Security: https, websockets, SSL keys 2048 (or more), AES 256
- ▷ Scalability vertical (performing hardware) and horizontal (adding hardware)
- ▷ Powerful yet simple in use instruments for customized model building

DATA SOURCES:



Databases

Sensors

Internet of Things

Automated control systems

SCADAs, ERP, MES, etc

Web sites

Social networks

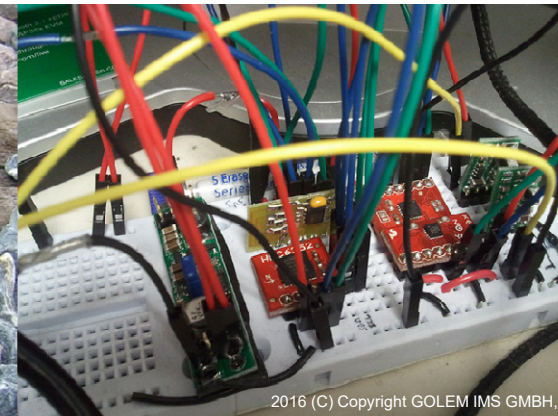
Anything generating data streams

Smart Connected Assets





Each IoT can be easily linked to the relevant node in the model (RESTful, CoaP, MQTT, etc).





BIG DATA STREAMS from ALL DATA SOURCES Citizens, Employees, Workplaces, Machinery, Logistics, Buildings, Traffic, Safety, Environment, Energy, Public Services:

- ▶ Shall be processed in real time
- ▶ Answer to the needs of each stakeholder and process
- ▶ Support user diverse roles: citizen, tourist, business service provider, urban service specialist, community manager (i.e. all stakeholders)
- ▶ Easily personalized to support high quality of life and operations (procedures, instructions, statistics and analytics, quality measurements, predictive options, etc)
- ▶ Correspond to planned operational procedures

In a Smart Urban Area as Complex Cyber-Physical System its big data streams shall be transformed into:



Simple, easy understandable human terms and images supporting high quality life activities, and positive perceptions:

How are you, my City?



WHAT IS THE
CURRENT STATUS OF
OUR CITY?

OR

SUBSYSTEMS in
ENERGY,
WATER,
WASTE
TRANSPORT, etc

...

EXCELLENT!
OPTIMAL.
DEFICIENT?

A new style of city management:

SMART CITY MONITOR



smartcity.win2biz.com
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SMART CITY MONITOR:

REAL TIME SERVICES TO URBAN COMMUNITY
STAKEHOLDERS

Object Name	Status	Images	Tag	Calculated by server	Updated on monitor	Info
Smart City Municipality			City, Municipality, Council, Urban area, ISO 37120, Services, Management Benchmarking, ISO 37101	2015-09-20T19:06:54	2016-01-24T19:05:24	
Environment			Particules, CO2e, Carbon dioxide, Concentration, Environment	2015-09-20T19:06:54	2016-01-24T19:05:24	
Transportation			Personal automobiles, Passenger transport, Public transport, Public trips	2015-09-01T18:47:54	2016-01-24T18:46:24	
Shelter			Slums, Shelter	2015-09-01T18:47:54	2016-01-24T18:46:24	
Safety			Police, Homicides, Safety	2015-09-01T18:47:54	2016-01-24T18:46:24	
Fire and emergency response			Fire-related deaths, Emergency Response, Disaster-related deaths, Fire Response, Firefighters	2015-09-01T18:47:54	2016-01-24T18:46:24	
Energy			Renewable sources, Consumption, Electricity	2015-09-01T18:47:54	2016-01-24T18:46:24	
Solid waste			Waste Collection, Solid waste, Recycled waste	2015-09-01T18:47:54	2016-01-24T18:46:24	
Governance			Women employed, Voters, Governance, Municipal elections	2015-09-01T18:47:54	2016-01-24T18:46:24	
Wastewater			Primary treatment, Wastewater collection, Water treatment, Secondary treatment	2015-09-01T18:47:54	2016-01-24T18:46:24	

Flag	Event Description	Source	Time	Date	Updated on monitor
	The object " Dinzpark " has new state: Park is free	Server_1	19:06:54	20.09.2015	2016-01-24T19:05:26
	The object " Scania wiegele Trucks " has new state: Open	Server_1	19:06:54	20.09.2015	2016-01-24T19:05:26
	The object " Zahnarzt Dr. Peter Timmerer " has new state: Closed	Server_1	19:06:54	20.09.2015	2016-01-24T19:05:26
	The object " Turm3l Quick " has new state: Open	Server_1	19:06:54	20.09.2015	2016-01-24T19:05:26
	The object " Dr. Thaler " has new state: Closed	Server_1	19:06:54	20.09.2015	2016-01-24T19:05:26
	The object " Schillerpark " has new state: Park is free	Server_1	19:06:54	20.09.2015	2016-01-24T19:05:26

The user views the City accordingly to his/her needs. The information is available on dashboards, reports, alarms, maps, SMS, mobile devices



DEMO in VIDEO or INTERACTIVE MODES:

at portal <http://pharosnavigator.com> or <http://win2biz.com>

- ▷ Running Smart City Monitor
- ▷ Making the model structure and indicators
- ▷ Analyzing the dependencies
- ▷ Adding sensors or video cameras to Smart Objects
- ▷ etc

ENABLING DIGITAL SERVICES FOR

Smart Urban Governance, Command & Control

Utility services management and operations

Local businesses (B2B, B2C)

Citizens' interaction with city services

Citizens participation in urban life

Tourists and visitors



REAL TIME SERVICES TO CIVIC STAKEHOLDERS:

- ▶ Smart analyzing of ongoing processes and results
- ▶ Monitoring, benchmarking, analytics, transparency of operations by each stakeholder individually
- ▶ Smart digital interactions “Citizen <-> Smart Objects”
- ▶ Citizens involvement into advancing of urban life quality
- ▶ Preemptive actions based on evidence data and controls
- ▶ Enabling diverse mobile applications based on evidence data



New Business Models for Municipalities

City Authority and Community

- ▷ Owns and runs urban model enabling digital transformation into services
- ▷ Provides diverse public services to citizens and tourists
- ▷ Offers local providers opportunity to promote own business services
- ▷ Monitors service quality in the interests of community, tourists
- ▷ Opens statistical data for transparency of urban life enabling image making
- ▷ Receives additional revenue from businesses signing the agreements

Businesses and public service providers

- ▷ Receive opportunity to offer and manage information about own services for citizens, tourists and other businesses in real time online
- ▷ Obtain improved business visibility and based on customer trust
- ▷ Explore new market channels and gradually improve quality of services
- ▷ Improve image and investment environment of the city

Collaboration offers for

Forward looking urban communities
Service providers for urban areas
Financial institutions enabling innovations
City services interacting with citizens
Tourist organizations



LET'S START PROTOTYPING NEW URBAN FUTURE by

- ▷ Risk free projects implemented in small steps
- ▷ Run under cost effective budgets
- ▷ Enabling local urban communities with new generation of urban technology
- ▷ Learning by experimenting with applications, it's integration with local providers
- ▷ Using available financial instruments (ESIF, EBRD, EIB, Horizon 2020, etc)



CONCLUSION:

The new advanced urban technology Smart City Monitor provides unique opportunity for pioneering experimental projects bringing the city and citizens into the future. It requires changing minds, experimenting, learning while under reasonable costs.



CONCLUSION: the anticipated results:

- ▷ New knowledge and capacity to implement forward looking advanced projects
- ▷ Innovative leadership in EU in practical implementation of the novel digital services for local urban community
- ▷ Growth of innovative city image, interests of young citizens and employees
- ▷ Quick increase of attractiveness for investors and economic developments
- ▷ New jobs for university graduates and job market options
- ▷ Grows of tourists attractiveness by innovative opportunities and local support
- ▷ Transparency of urban processes and operational management
- ▷ Predictability of costs, risks and ROI for the community budgets



View demo online: <http://win2biz.com>

Contacts for business collaboration: info@golem.at

Twitter: [@MonitorSmart](https://twitter.com/MonitorSmart)

CREDITS

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